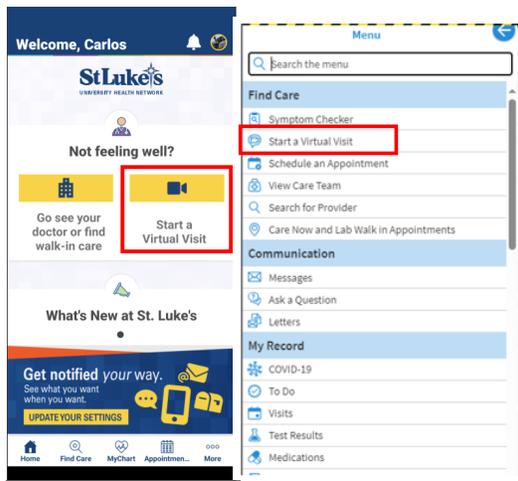


Meeting with a provider by video visit is a convenient way to get care without coming to the hospital or clinic in person. For minor illnesses, patients can see a St. Luke's Provider without needing an appointment.

You can use a computer or smartphone to start a video visit. Using your smartphone is the easiest option because it already has a camera and microphone built in. To get started, download the [St. Luke's Mobile App](#) from the Apple App Store or Google Play store.

Join the Next Available Video Visit

1. Log in to the St. Luke's App on your smartphone and select **Start a Virtual Visit** from the main page. If you're on a computer, you can navigate to the St. Luke's MyChart -> Menu -> Start a Virtual Visit.



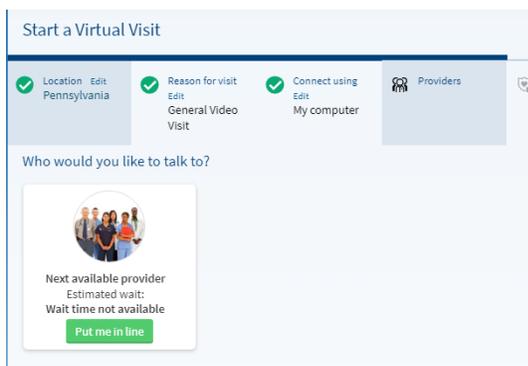
2. Confirm the state you're currently located in. You must be located in PA or NJ to see a St. Luke's Provider Virtually.

Select a Location

Country: United States of America

State, province, or territory: Pennsylvania

3. Select **Put Me In Line** to be seen by the next available provider. You can choose to get a text message or email when your provider is ready to see you



4. Indicate your "reason for visit" in the comment box, and choose how you would like to be contacted when the provider is ready.

You're almost there!

St. Lukes University Health Network (TST)
General Video Visit

Estimated wait: Wait time not available

ATTENTION: The box below may be required! Please use the box below to enter your reason for visit and any special needs required for your appointment (for example, translator or hearing impaired).

Comments

How would you like to be contacted about this visit?
Select at least one method of contact. This includes a notification when your provider is ready.

Text me: 999-999-9999

Email me: test@gmail.com

5. Before you're able to join the visit, you must complete e-check in to verify information and pay applicable copays.

Appointment Details

eCheck-in Required
You must complete eCheck-in before joining the virtual visit.

Start eCheck-in

Get ready for your visit!
Join virtual visit

Once eCheck-in is complete, start your virtual visit with the button.

Other actions you can take:
Test camera and microphone before your visit

Visit Instructions
If you would like to view the video visit instructions for your upcoming appointment, please access the link from the Appointment "Details" on the Visits page.
[Video Visit Instructions](#)

Cancel appointment

6. When e-check in is complete, you can either join the video to wait for the provider, or wait for the notification to join. You will be notified depending on your preferences you have