



## Tandem T-slim Pump

**You must complete all these steps at least one full day before your pump start appointment:**

### **Setting up T-connect on the mobile app**

- Install the **T Connect Mobile app** on your smartphone
- Click on **CREATE an ACCOUNT**
- Select **PERSONAL**, Select **NEXT**
- Follow the prompts to enter **NAME, DOB**
- **EMAIL** is required
- **Set up password and write this down, so you can share with your Diabetes Educator**
- Select a **Security question** from the drop down and enter your answer
- Click the radio button **O** to **Accept Terms of Use**, then **NEXT**
- Please **LEAVE YOUR GLUCOSE TARGETS** as they are listed, this doesn't affect the pump and is only for the reports for your doctor

Select the drop-down boxes for frequency of changing your cartridge and infusion set: if you do not know, use **every 3 days as the standard**.

### **If you will not be using the mobile app, you will need to create your account on the Tandem SOURCE webpage.**

- Go to [source.tandemdiabetes.com](http://source.tandemdiabetes.com), you may use an iPad, tablet, computer or cell phone for this process.
- Click to create an account. Complete the instructions provided and write down your username and password so you can share them with your Diabetes Educator.

### **Once completed you will need to share your account with our office.**

To do this, once signed into the SOURCE/Tconnect account

1. Click on BLUE circle in upper right corner
2. Choose ACCOUNT SETTINGS
3. Look to your left and select to SHARE
4. Then look for ADD ACCOUNT
5. Here you will search for our clinic using the city
6. Once you find your clinic, select to SHARE

### **Bring with you to the pump start visit**

1. Mealtime insulin vial
2. Tandem pump box and pump fully charged
3. Box of cartridges (needles and syringes included)
4. Alcohol wipes
5. Dexcom Sensor (wear an active sensor)
6. A fully charged cell phone