St. Luke's University Health Network

Philips Respironics - CPAP Recall
FAQs

1. What devices are affected by the recall?
   - DreamStation ASV
   - DreamStation ST, AVAPS
   - SystemOne ASV4
   - C-Series ASV
   - C-Series S/T and AVAPS
   - OmniLab Advanced+
   - Trilogy 100
   - Trilogy 200
   - Garbin Plus, Aeris, LifeVent

2. Should my patient continue to use their CPAP device?
   There are risks to stopping the device, some of which may be long term. Symptoms you experienced before using a CPAP machine may return such as snoring, apneas, excessive daytime sleepiness, hypertension, cardiac arrythmias, risk of stroke, CHF, exacerbation of COPD and potential respiratory failure. Ultimately, it is a personal decision for you to make if you continue use of an affected device or discontinue until a replacement is provided.

3. Can St. Luke's provide a new CPAP machine?
   No, St. Luke's is not a supplier of this equipment.

4. How do patients get a replacement machine?
   Patients should visit www.philips.com/src-update to confirm their device is affected and to register their device for replacement.

5. How long until I get my replacement CPAP?
   St. Luke's does not have this information nor has Philips made it available.

6. How should I clean my CPAP machine?
   You should follow the manufacturers recommendations on cleaning. Philips has stated they do not recommend use of a product named Ozone.

7. What devices are not affected and why?
   Products that are not affected may have a different type of foam, or the foam is placed in a different location due to device design. Specific unaffected devices include:
   - Trilogy Evo
   - Trilogy Evo OBM
   - EV300
   - Trilogy 202
   - A-Series Pro and EFL
   - M-Series

- DreamStation 2
- Omnilab (original based on Harmony 2)
- Dorma 100, Dorma 200, and REMstar SE